



# Staff Assist Solution for Schools

During a typical school day, educators of special needs children sometimes need assistance from their colleagues to ensure everyone's safety and well-being. When a child's aggressive or self-harming behavior suddenly escalates, time is critical. A staff member has the greatest chance of calming the child if they can minimize any unwanted distractions that might trigger even worse behavior. With a staff assist system, educators can summon help quickly and discreetly, in a way that doesn't make the situation worse.

The DCC Staff Assist Solution, exclusively from Panasonic, features wearable, watch-sized devices that educators can use to call for assistance with the push of a button. Whenever the system receives a call, it identifies the employee, pinpoints their location, and sends an alarm message to the designated support staff. The automated alert system offers convenient message distribution by SMS, push notifications, automated voice calling, desktop alerts and email, along with comprehensive reporting and data analysis tools that make it easy for special education professionals, principals and superintendents to study incident data.



## Benefits

In situations where speed and discretion are important, summoning help with a staff assist system is more advantageous than verbally requesting assistance through a walkie-talkie.

Speaking in front of students on an open channel, educators have to be exceedingly careful about what they say and how they say it. Just the act of pulling out a walkie-talkie and using it to call for help can be triggering for a distressed child and distracting for others in the room. And, of course, when educators are working alone with children, they don't have the option of going to find help in person because they can't leave the students unattended. A staff assist



system does all the work of communicating with other team members so the educator can stay in the room, in the moment, totally focused on the child in need.

## Why Panasonic?

The DCC Staff Assist Solution is easy to use and doesn't require minimal training. It features a dedicated, self-healing wireless network that's designed to work everywhere in a building, including dead zones, so it can always determine the exact room and floor from which a call originates. The system delivers highly reliable operation, thanks to built-in redundancies, a supervised network and battery backups in case of power outage. Offering fail-safe alert escalation that ensures no call will ever go unanswered, DCC Staff Assist is also highly scalable and easier to deploy than other systems.