



MOBILITY SOLUTIONS FOR FIELD SERVICES

RUGGED DEVICES, SOFTWARE AND SERVICES. PURPOSE-BUILT FOR THE WORK YOU DO.

Faster, Smarter, More Responsive Field Services Operations

Transform your field operations to deliver more responsive, flexible and proactive services. Our rugged mobile solutions make sure field service techs have the data and apps they need, where they need them, to work more efficiently and improve customer satisfaction.

Customizable Solutions

Our customizable mobile solutions combine purpose-built computers, software, connectivity, and services. Attractively designed and highly functional, our devices are easy to use, deploy quickly and put data directly into field techs' hands, whether they're working in the field or making customer calls.

Devices: Built for the World's Toughest Users

Panasonic TOUGHBOOK rugged laptops, 2-in-1s, tablets and handhelds are durable, reliable and engineered to withstand the conditions found in a range of field service environments, including extreme temperatures and weather, dirt, grime, and accidental drops. To make sure they perform flawlessly every time your employees need them, TOUGHBOOK rugged computers undergo more than 500 checks and tests, including military standards testing.

Software: Support For Field Services Applications

Panasonic supports a range of apps that can help you improve your operations by exchanging real-time information between the field and back office, including dispatch, work order management, and mobile forms and checklists. Your device can also be configured for barcode scanning and customer-facing experiences such as payments and customer signature or work verification.

Connectivity: Reliable and Always On

Connectivity in the field isn't only dependent on the quality of the network—it's also dependent on the quality of your mobile device. Panasonic manufactures and tests its own antenna modules built with exceptional reliability and connectivity reach. Choose from options for Wi-Fi, Bluetooth®, and mobile broadband with satellite GPS.

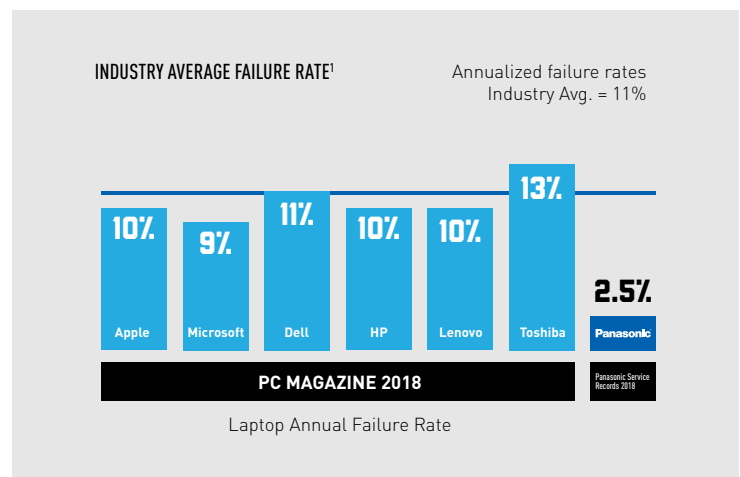
Services: Planning, Deployment and Repair

TOUGHBOOK devices are backed by a strong warranty program and the industry-leading ProServices team, offering a Canadian based support network with rapid turnaround on repairs and access to specialized services and knowledgeable experts.

Take advantage of our deployment services to ensure that everything from the software to third-party accessories and the battery is configured and fully tested. And our expert vehicle-mounting services can customize installations for your vehicles, making it easy and safe to store and transport your device.

A smart investment

In situations where failure is not an option, Panasonic devices are more than five times more reliable than the average laptop used by businesses across North America,¹ lasting longer and contributing to a low total cost of ownership.



¹ Based on a comparison of Panasonic actual data for our TOUGHBOOK family of devices to PC Magazine reader-reported data for competitors, 2018.

Panasonic TOUGHBOOK Solutions For Field Services

Panasonic offers a broad range of mobile computing devices. The following are three of our most popular models that are purpose-built for your operations—reliable, durable devices that can each be used comfortably in the field or with customers. Our devices feature long-life, swappable batteries that last across multiple shifts and an ecosystem of accessories, such as barcode scanners, vehicle docks, holsters and hand straps. Wireless options include Wi-Fi, Bluetooth® and 4G LTE multi-carrier mobile broadband with satellite GPS.



Panasonic TOUGHBOOK N1

This fully rugged handheld can withstand a 7-foot drop and weighs in at 9.6 ounces. It's a slim, ultraportable tool with a powerful octocore processor powered by Android™. The angled, rear-facing barcode scanner, camera, video and speech-to-text features are ideal for multiple field service tasks, including proof of delivery or inventory management. And the patented rain-sensing and glove-touch-enabled screen and dual 100 decibel speakers with noise and echo cancelling are essential for loud or outdoor environments. Includes a longer-life and quick-charging swappable battery and available soon with enhanced push-to-talk (EPTT) capabilities for even easier communications.

[Get more details >](#)

Panasonic TOUGHBOOK FZ-T1

This slim, sleek Android™-based handheld is a powerful computing device designed with field service in mind. The low-profile FZ-T1 boasts a 5-inch rain-sensing and glove-touch-enabled screen with HD display and 5-foot drop rating, making it an attractive tool for workers to use in customer-facing situations and durable enough to withstand harsher conditions in the field. The integrated, straight-shooting barcode reader and camera with LED light and familiar tools such as the camera and USB charger make the FZ-T1 an exceptionally flexible tool to use anywhere on the job.

[Get more details >](#)



Panasonic TOUGHBOOK FZ-G1

At 2.4 pounds, this ultraportable tablet is tough enough to survive drops, dirt, accidents and multiple users but powerful enough to access the data, resources and apps field technicians need. The 10.1-inch screen is daylight viewable with anti-reflective and anti-glare treatments and multi-touch technology. Thermal and infrared camera options can help identify the precise location of potential problems, and dual passthrough external antennas provide access to GPS and 4G LTE Advanced data simultaneously.

[Get more details >](#)



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