Subject:	FAQs – WX-AM800 Beamforming Ceiling Array Microphone Edition
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FAQs – WX-AM800 Beamforming Ceiling Array Microphone

Our new Beamforming Ceiling Array Microphone was recently and officially announced on March 5th, and will be shipping Mid-April! We've had a lot of questions since it came out! We would like to provide some answers for frequently asked questions about our brand-new product.

1. *How many channels of audio does it have?*
    a. Answer: 4 channels of Dante audio
2. *How many microphones does it have?*
    a. Answer: 64 MEMs elements
3. *What's the recommend ceiling height installation?*
    a. Answer: 12 feet at the highest, 8 feet at the lowest.
4. *What's the max coverage area?*
    a. Answer: 30x30 feet
5. *Will it be Zoom and MS Teams certified?*
    a. Answer: Yes, coming after launch.
6. *Will it have Crestron and Q-SYS modules?*
    a. Answer: Yes, coming after launch. We will also have an open API.
7. *How many ports does it have?*
    a. Answer: 3 LAN ports. 1 for Dante/PoE+, 1 for IP control, and 1 for WX-AU202 connection.

For questions, contact Panasonic Partner Support:

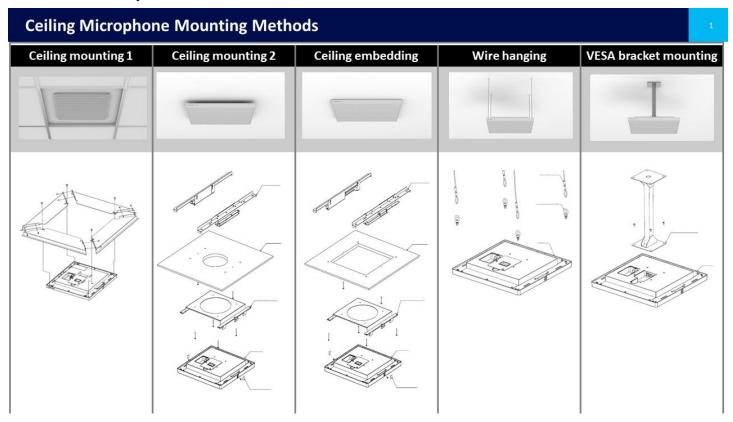wirelessmicsupport@us.panasonic.com   1-800-491-9986   partner.na.panasonic.com

8. *What is the WX-AU202?*
    a. Answer: The WX-AU202 is a unique solution that stands out from the competition. It can only be used in conjunction with our ceiling microphone. As a 2 channel receiver with a built in antenna, this allows an additional 2 channels of dedicated audio for a presenter who needs to be mic'd up, or for a crowd mic (microphone being passed around in the audience).

9. *What are the different ways to mount it?*
    a. Answer: Patent pending 4-piece ceiling tile adapter, floating mount, flush mount, suspension via safety wire, and VESA mount

Ceiling Microphone Mounting Methods				1
Ceiling mounting 1	**Ceiling mounting 2**	**Ceiling embedding**	**Wire hanging**	**VESA bracket mounting**

10. *How do I configure and set up the microphone?*
    a. Answer: This is all done by our free software where you can control where the audio is being picked up, PTZ camera integration, and more, called Microphone Configuration Center, or as we like to call it "MicCC".

Thank you for taking the time to read our FAQs about our new ceiling microphone. Stay tuned for next month where we will provide some tech tips for setup and configuration!